



NORDIC
EXPERIENCE

Lapland dreams



Small Group Father Christmas Adventures 2018.



Lapland

The land where Christmas dreams come true!

As winter draws in, fluttering, falling snowflakes settle over Lapland's hills carpeting them with a sparkling white eiderdown of snow, scarred only by the reindeer and husky trails that wind through the surrounding pine forests. Elves dress up warmly and walk to the top of a Fjell and listen to the voices of children all over the world. Christmas has begun.

In Lapland, the legendary home of Father Christmas, in dark days around the Solstice the sun stays below the horizon and you can see the Northern Lights swirling and dancing across the sky. This is a land of myths and magic, dreams and drama; draped in snow for making snowballs and snowmen; sledging and snowmobiling; mushing huskies, and riding reindeer sleighs.

THE MAGIC OF CHRISTMAS

Christmas is a special time of year, when families get together and share magical experiences. And what could be more wonderful than a visit to see Father Christmas himself? He lives high above the Arctic Circle in a remote spot, where he and his elves make toys for all the children of the world.

Father Christmas lives on a fell in Lapland called Korvatunturi, meaning 'fell ear' or 'the hill with ears' due to its shape. It is from here that he and his elves listen to wishes from children all over the world and, if they have been good, try to make them come true.

A trip to Lapland to visit Father Christmas at his Arctic home will transport you to a time and a place where we can all believe in the magic of Christmas. Parents and grandparents will have the opportunity to experience the wonder of Christmas anew through the astonished looks and excited smiles of their children and grandchildren. You are never too old to believe in the magic of Christmas!

Gradually the snow gets thicker and blocks the trail to Father Christmas's house so his elves guide him down from Korvatunturi along with his trusted Reindeer, Dancer and Prancer to the special, secret place where he meets all the children who come to see him.

And it is here that he makes their dreams and wishes come true. All the while the elves busy themselves making things ready for the children who come to see Santa. They light glowing fires to warm them up, bustle away in Father Christmas's workshop making presents and put up traditional Sami shelters known as Kotas, in which Shamen can tell their stories.



You will spend at least three nights soaking up the atmosphere, enjoying the sensational scenery and having plenty of festive fun with your family – meeting Rudolph and the rest of the reindeer, playing in the snow and enjoying Christmas activities. And there will definitely be a few secrets for you to discover during your stay!



THINGS CAN CHANGE

We may have to change the itineraries shown in this brochure either for logistical reasons or due to the weather. If we do so, it is with your best interests in mind and we regret that we are not able to offer any compensation in respect of such changes.

IT WILL BE COLD!

Temperatures often drop to minus 30 Celsius or below and although we provide protective thermal clothing and boots, you should bring sufficient clothes for wearing up to 4 layers under our suits, as well as extra socks, gloves and scarves.







Why visit Father Christmas with Nordic Experience?

Christmas is all about families and we are a family-run company which has been operating Father Christmas trips for many years. We have young children ourselves and have plenty of experience of visiting Lapland with them. We run holidays to this beautiful part of the world all year round, so we are experts in the area. In short, if you book your Father Christmas experience with us, you can be sure you are in safe hands and will have the full benefit of our local knowledge and experience.



AUTHENTIC LOCATIONS

We believe that most people want their Father Christmas trip to be uncommercialised and feel authentic. That is why we choose family-run accommodation in more remote locations. We also make sure that everyone spends at least three nights staying in Lapland, which means that you have two full days where you are not travelling, when you can simply relax and enjoy the experience. Since our locations are more remote, there is less light pollution, so you even have the possibility that your visit will be graced with the celestial display of the northern lights.

ENJOY THE FULL ARCTIC EXPERIENCE

As well as meeting Father Christmas, you will, of course, have the opportunity to meet Rudolph and the rest of his reindeer. There will also be time for mushing huskies along forest trails through frozen landscapes, snowmobiling fun and many other snow activities.

Your visit to Lapland will leave you and your family with special memories, which will last forever.



PERSONAL VISITS TO FATHER CHRISTMAS

We keep our group sizes small and each family will have their own personal visit to Father Christmas in his cabin home in the heart of the forest. Your visit will be unhurried and you certainly won't need to queue! You can bring along your children's letters which they have written to Father Christmas, and your own gifts, which we will pass on to him in secret beforehand. Imagine your children's faces when they see Father Christmas holding the very letter which they have posted to him days or weeks beforehand! In fact, your children will meet Father Christmas twice, as he will also visit them at the hotel, during their stay.



What's included?

We offer a choice of authentic accommodation – ask our friendly team to recommend the best choice for your family based on their first-hand experience. You may even have the opportunity to witness the northern lights!

Everything is included in the price, so you will have very little additional expenditure on the trip, just souvenirs and drinks from the bar.

Prices include:

- ✘ Scheduled return flights from UK to Lapland
- ✘ Transfers to your chosen accommodation
- ✘ 3 nights' accommodation in your chosen accommodation
- ✘ Buffet breakfast, lunch and dinner on each day of your stay
- ✘ Activities and experiences as listed in the individual itineraries

We have a choice of itineraries but all include:

- ✘ Private family visit to Father Christmas
- ✘ Evening visit from Father Christmas
- ✘ Exclusive 'Smuggle Santa your own present' facility
- ✘ Small present for everyone (children and adults)
- ✘ Snowmobile, reindeer and husky safaris and all other excursions and activities as per specific location itinerary including any special equipment required
- ✘ Services of Nordic Experience tour guide and local guides over Christmas itself

In Harriniva, you will also be awarded a reindeer driving licence and 'Crossing the Arctic Circle' certificate.



We take care of all the practicalities so you don't have to worry about a thing. All of our holidays include a complete set of protective thermal clothing, including mittens, boots, scarf & hat. We'll find out your size in advance and you'll have the clothing for the duration of your stay.

If you're not sure about anything, simply ask. Our friendly team has first-hand experience of the accommodation and holidays so we're always happy to answer queries.

Don't delay if you are thinking about booking – our holidays tend to sell out very quickly!





Harriniva

Wilderness Lodge Hotel

The Pietikainen family's Wilderness Lodge at Harriniva stands alongside the frozen Muonio River marking the border between Finnish and Swedish Lapland and is home to the largest husky kennels in Lapland.

The glow from the windows lights up the pine, the Lodge and its adjacent giant Aurora Kota and illuminates the snowy landscape. Once inside, a comforting cauldron of warmth instantly wraps you up with an 'at home' feeling and, with huskies barking in the background, it's as if Harriniva is saying 'let the magic begin'.

The hotel's cosy rooms are all clad in local pine and simply furnished with traditional crafted fabrics. Each has a private WC and shower. There is a choice of room types and many of the standard hotel rooms sleep up to 2 adults and 2 children with either a twin and bunk beds or a double with a sofa bed. You can even have a room with your own private sauna - choose from a sauna suite sleeping up to 4 (with a double bed and a double sofa bed)

or a sauna room sleeping 5 or 6 people (in a double and sofa beds).

In the indoor public areas there is a bar serving soft drinks, snacks and coffee/tea throughout the day; a bar often with informal local entertainment and 3 dining areas, one of which has an open fireplace.

It's a very friendly place and wherever you are, you will find someone - either a member of the family or someone who has worked for them for years - to look after you.

ACCOMMODATION

- ✘ Sauna Suites (2-4 adults/children)
- ✘ Sauna Rooms (2-6 adults/children)
- ✘ Standard Room (2-4 adults/children)





AROUND AND ABOUT

A stone's throw from the hotel's front door are Harriniva's very own husky kennels, one of the largest kennels in Finland, which means that there are invariably puppies available for a cuddle or two.

Down by the river bank that marks the border with Sweden there is the 'Mutteri' Kota with open fire (traditional Sami wooden shelter), igloos and a sauna.



Up from the river and behind the hotel there's a toboggan ramp, snowmen and even a snow playground where you can have lots of fun with the children, whenever you have a spare moment.

Along a track running by the side of the husky kennels is a reindeer corral where Rudolph lives with his reindeer friends. It's here in a Kota where a Shaman tells tales of old Lapland and how Rudolph learnt to fly.





Harriniva Our 'Dancing with Elves' Dream

Day 1

Leave for Lapland

Fly from London Heathrow to Kittila (via Helsinki). On arrival, transfer to Harriniva and head straight for your room, where your thermal clothing will be ready. Dinner this evening is served in the main restaurant.

Day 2

Reindeer, Snow Fun & Father Christmas

This morning the families will split into two, half will visit Santa's reindeer, whilst the others have fun in the snow, and after lunch they will swap. A herder welcomes you to his traditional kota, where a Shaman arrives to tell a tale from ancient folklore. There is a time-honoured 'Crossing the Arctic Circle' ceremony. In addition there is a short fairy-tale ride through the forest in a reindeer sleigh. You are later awarded a reindeer driving license and 'Crossing the Arctic Circle' certificate to mark the event.

After lunch, it's an afternoon of snow fun. Try cross country skiing and test your balancing skills whilst snowshoeing. There are mini snowmobiles for the children to try, whereas the toboggans and kick-sleds runs are enjoyed by people of all ages. If weather permits, try your luck at ice-fishing or start a competitive ice-hockey game.

Later, each family will take a once in a lifetime journey out into the forest. Here you will meet the Lady of the Woods who, along with her Elves, directs you along a trail marked by lanterns, to a giant log cabin where Santa lives.

The rest is a secret until you meet him. Whilst waiting for your sleigh to arrive, help to bake traditional gingerbread cookies,

decorate gingerbread houses and make some Christmas decorations. Tonight dinner will be a festive Christmas spread.

Day 3

Snowmobile & Huskies

Today the whole family will enjoy a thrilling snowmobile ride into the Arctic fells and forest. Adults drive in pairs whilst the children are wrapped up under reindeer skin rugs on a special sleigh behind the guide. Return to the lodge for lunch.

This afternoon you will meet the excited Harriniva huskies. This 400-strong family each have their own name and are eager to start their afternoon run. Grown-ups mush 2 per dog team, whilst children ride in sleds behind the guide. The only sounds that break the snowy silence are the panting of the dogs and enthusiastic calls of the musher. On returning to the kennels, the children get the chance to mush their own sled too.

Later, we will head to a traditional Kota to make wooden elves, make Christmas wishes and toast marshmallows, whilst enjoying hot chocolate and delicious cake.

This evening, after having tucked into a festive Finnish buffet in the atmospheric setting of the Aurora Borealis Kota, you hear the sound of bells jingling through the trees and discover an ancient Sami spirit has told Santa where you are. We can take the opportunity to sing Santa a song and should he approve, children and adults may be rewarded with a small present to take home as a special reminder of his visit.

Day 4

Back to the UK

After breakfast, if there's time, enjoy a quick last toboggan or snowball fight before transferring to the airport for your return flight home.



DEPARTURE DATES
13th - 16th December 2018
 Adult: **£1745** per person
 Child: **£1445** (aged 3-12)

16th - 19th December 2018
 Adult: **£1795** per person
 Child: **£1445** (aged 3-12)

19th - 22nd December 2018
 Adult: **£1795** per person
 Child: **£1445** (aged 3-12)

Prices are 'from' and are subject to availability.

Christmas in Harriniva

The ultimate family Christmas – a beautiful snowy landscape and the opportunity to experience Arctic adventures with huskies, sledges and snowmobiles. You will also enjoy a private visit to Father Christmas on Christmas Eve and will be able to meet his reindeer. This is one Christmas that no one will ever forget!

22nd December

Leave for Lapland

Fly from London Heathrow to Kittila (via Helsinki). On arrival, transfer to Harriniva and head straight for your room, where your thermal clothing will be ready. Dinner this evening is served in the main restaurant.

23rd December

Snow fun with the Huskies

After breakfast, it's time for some fun with the huskies. The Arctic Sleddog Centre is home to over 400 huskies and is just a few hundred metres away. After meeting these adorable dogs and learning how to handle the dog sledge you will head out for a drive through the beautiful snowy wilderness landscape, with adults driving dog sledges, two to a team, and children being pulled along in the guides' sleds. After a buffet lunch in the restaurant you will take part in a treasure hunt and then make a visit to Tonttu kota to make your Christmas wishes around the fire.

Christmas Eve

An audience with Father Christmas

As in all Nordic countries, Christmas Eve is the day of the main celebrations. The morning is for fun in the snow with tobogganing and mini skidoos for the kids.

After lunch, families will be taken to the enchanting forest where Father Christmas has his home. Each family will be taken independently to have their own private audience in his charming home, whilst the rest of the group bakes traditional Finnish ginger biscuits and decorates gingerbread houses.

Traditional Christmas dinner is served in the evening in the Aurora Borealis Kota, followed by a last visit from Father Christmas and his reindeer, when he brings presents for all.

Christmas Day

Snowmobiles and ice-fishing adventures

Christmas Day morning is the perfect time for a snowmobile safari through the wintry forest, with adults driving in pairs and children in sleds behind the guide's snowmobile. After lunch it will be time for an ice-fishing expedition before Christmas Dinner is served in the main restaurant.

Boxing Day

Get to know the reindeer and cross the Arctic circle

It's time to visit the reindeer of the Torassieppi reindeer farm, for a 1.5km reindeer safari and lunch in the ice restaurant. Afterwards a shaman will perform the memorable Arctic crossing ceremony. Enjoy the chance to warm up in the Jeris spa and sauna before heading back for dinner.

27th December

Back to the UK

After breakfast you'll have time for a quick last toboggan or snowball fight before transferring to the airport for your return flight home.

DEPARTURE DATE

22nd - 27th December 2018

Adult: **£2365** per person
Child: **£1795** (aged 3-12)

Prices are 'from' and are subject to availability.



Santa's Festive Fun!

Ever felt that sense of anti-climax once Christmas Day itself is over? This holiday is the perfect antidote to post-Christmas ennui. Carefully slotted in to that lull between Christmas and New Year, you will enjoy a few days of thrilling Festive Fun to prolong that Christmas feeling.

27th December

Leave for Lapland

Fly from London Heathrow to Kittila (via Helsinki). On arrival, transfer to Harriniva and head straight for your room, where your thermal clothing will be ready. Dinner this evening is served in the main restaurant.

28th December

Reindeer safari and an audience with Father Christmas

After breakfast head to the Toressieppi reindeer farm for a reindeer safari through the beautiful, snowy landscape. It's a day of achievements as you gain your reindeer driving licence and experience the memorable ceremony of Crossing the Arctic Circle. There will be time for some fun in the snow on return to Harriniva, with toboggans and mini skidoos for the kids.

In the late afternoon it will be time for each family to have their own private audience with Father Christmas in his enchanting home, deep in the forest. The rest of the group will be busy baking traditional Finnish biscuits and decorating gingerbread houses. Dinner this evening is served in the atmospheric setting of the Aurora Borealis Kota.

29th December

Husky and snowmobile adventures

Today, the group will be divided into two, with each half doing the same activities, but one before and one after lunch. A snowmobile safari is the best way to explore the surrounding snowy wilderness, as adults drive in pairs and children are pulled along in sleds behind the guides to admire the wintry landscape.

Meeting the huskies at the Arctic Sledding Centre is just as much fun! There are over 400 of these adorable dogs and you will learn how to handle them before heading out on a short husky tour, with adults mushing their own team in pairs and children pulled behind the guides in sleds.

In the late afternoon everyone gathers for marshmallow toasting in the traditional kota. The day ends, after a festive Christmas dinner, with a visit from Father Christmas and his reindeer, bring presents for everyone.

30th December

Back to the UK

After breakfast you'll have time for a quick last toboggan or snowball fight before transferring to the airport for your return flight home, arriving back in time to celebrate New Year at home.

DEPARTURE DATE

27th - 30th December 2018

Adult: **£1895** per person
Child: **£1595** (aged 3-12)

Prices are 'from' and are subject to availability.





Nellim

Wilderness Lodge Hotel

Just 6 miles from the Russian border on the shores of Lake Inari, Nellim is as quiet and beautifully remote as you will find anywhere in Finnish Lapland. Owned and run by Jouko and Mari Lappalainen Nellim Wilderness Lodge has been painstakingly converted from what was once the local school into an authentically crafted lodge reflecting the mixed local culture of Inari, Skolt and Northern Sami.

The hotel consists of 3 buildings facing each other around what was previously the children's playground. There are 16 simply furnished twin and single rooms with private WC/shower and decorated with fabrics personally chosen by Mari. 8 apartments also with private WC/shower and configured with varying numbers of bedrooms capable of accommodating differing family sizes. Plus two privately owned log cabins in the grounds surrounding the hotel exclusively reserved for our guests.

The hotel's main public area has a lounge seating area, restaurant and bar hand crafted by Jouko himself.

ACCOMMODATION

- ✘ Hotel Rooms (2-3 adults/children)
- ✘ Log Cabins (up to 5 adults/children)
- ✘ Log Suites (up to 5 adults/children)





AROUND AND ABOUT

In the surrounding grounds there is a Safari House with kick sleds, toboggans and skis free for you to use; a log fired sauna whose hot, sap filled air provides the perfect warm up after a day's adventures; a reindeer skin tepee and a traditional wooden Kota in which you have dinner one night. The Kota, a traditional Sami shelter and meeting place is known to be frequented on occasions by Santa.

Alongside the cabins is a pathway leads down through the pines to a frozen lake where an open fire's embers are kept hot whenever anybody is playing either on the lake itself or on the bank leading down to it. This area also serves as the main toboggan slope.



Don't Take Our Word for it...

"My wife, daughter (9), son (6) and I travelled to Nellim the week before Christmas. If you are looking for a personal touch, complete wilderness, basic but comfortable accommodation and home cooked food then Nellim is your place.

The staff are very accommodating, the activities are better than the brochure describes - driving a pack of huskies across a frozen lake and snowmobiling through the forest were highlights for us. The children loved the husky puppies, sledging, learning to cross country ski and ice fishing.

The main event, meeting Santa, was magical. Whisked off on skidoo, just the 4 of us, to find him. We spent nearly 20 minutes chatting to him before heading back across the lake. If you want an uncommercial, well organised and personal experience then you can do no better than Nellim with Nordic Experience".
(Simon K)



Nellim Lapland Wilderness Adventure

Day 1

Finnish Lapland

Depart London Heathrow for Ivalo (via Helsinki). On arrival you will meet your local guide for the 1 hour private coach transfer to the magical Nellim by Lake Inari. At the lodge make straight for your accommodation, where your thermal clothing will be ready. Then head straight out into the powdery pristine snow-covered playground before a welcoming buffet supper.

Day 2

Father Christmas Surprise and Snowmobiling

This morning starts with a wilderness adventure – a safari by snowmobile. Follow your guide along a forest trail amongst the pine and spruce bordering the shoreline of Lake Inari. Adults are paired together, taking it in turns to drive, whereas the children enjoy their own ride, wrapped up under warm reindeer skins in a specially built sleigh and driven by your Lapp guide.

Return to the lodge for a hearty lunch. Spend the afternoon on the frozen lake with, ice fishing, snow shoeing and cross-country skiing. Later, each family is given a secret undertaking. You will board a snowmobile sleigh, which will transport you and your family deep into the forest to a destination only known to your guide.

Once you've arrived at this enchanted place, a friendly elf will reveal a sensational secret - Father Christmas is waiting! He will listen to everyone's wishes, which both he and the Sami Spirits of Inari will try to make come true. Return to Nellim for an evening of cookie baking and dinner.

Day 3

Husky Safari & Reindeer Farm

After breakfast it is time to embark on a husky safari. After greeting the excited howling hounds, adults take charge of a sled and mush in pairs. Children have their own special ride. Lunch is served back in the hotel, before travelling to the local reindeer farm to meet some of Santa's hard working herd. On your return to Nellim you will decorate a Christmas tree before a traditional Sami Christmas buffet supper.

Later you hear the distant sound of Nellim's school children calling in the wind amongst the trees and discover they have told father Christmas where you are. He has returned to deliver a small present to grown-ups and children alike.

Day 4

It's home time... almost!

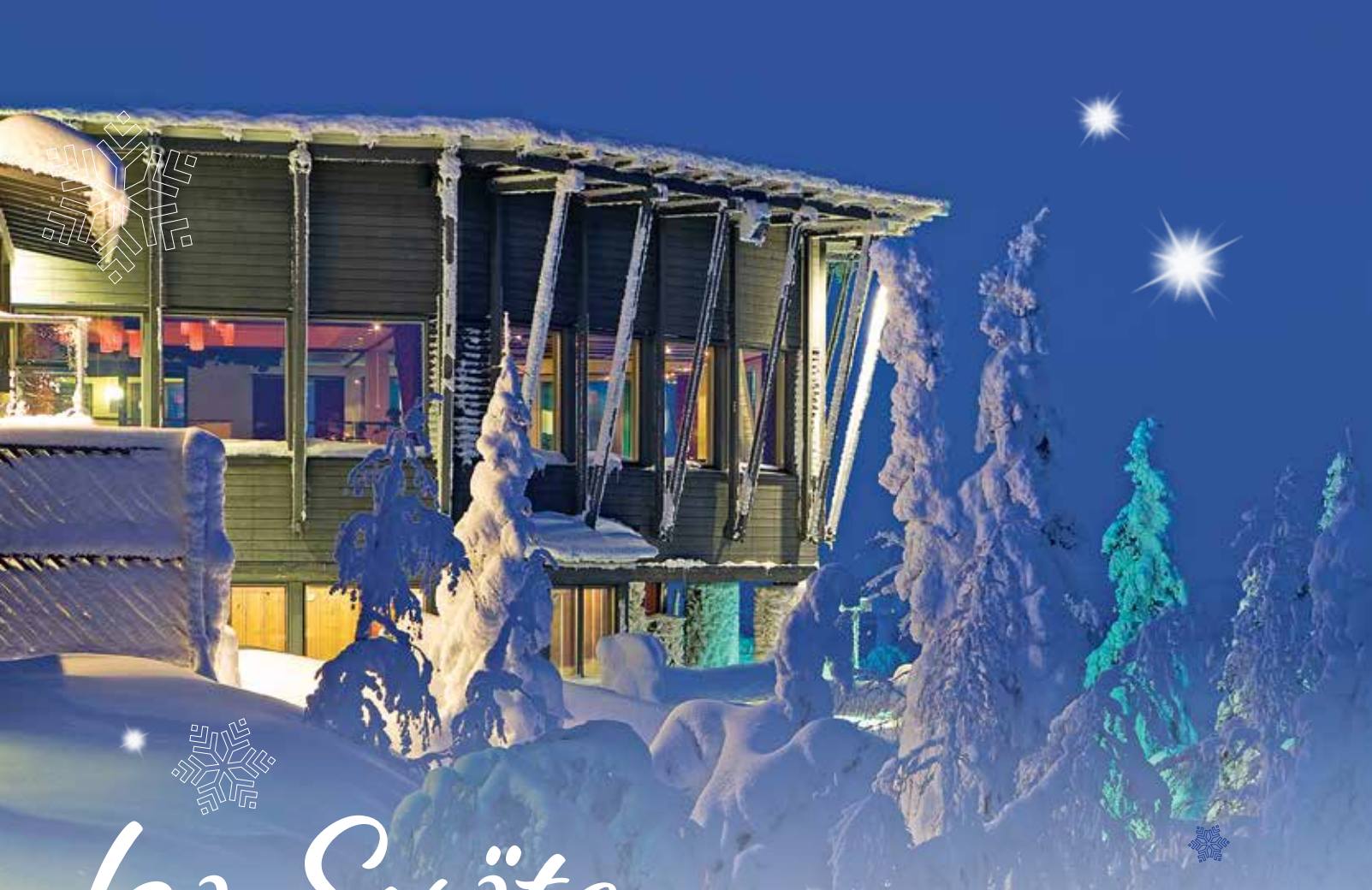
After breakfast, if there's time, enjoy a quick last toboggan or snow shoeing at the lake's shore before transferring to Ivalo for your return flight to London Heathrow.





DEPARTURE DATES	
11th - 14th December 2018	Adult: £1630 per person Child: £1430 (aged 4-11)
14th - 17th December 2018	Adult: £1630 per person Child: £1430 (aged 4-11)
17th - 20th December 2018	Adult: £1630 per person Child: £1430 (aged 4-11)
20th - 23rd December 2018	Adult: £1795 per person Child: £1595 (aged 4-11)
Prices are 'from' and are subject to availability.	





Iso Syöte

Fjell Top Cottages

Sitting on top of an Ostrobothnian Fjell is the village of Iso-Syöte, cloaked throughout winter in deep white snow and with breath taking views of a landscape littered with snow laden conifers and frozen mires, the product of centuries of transformative use by forestry, farming and reindeer husbandry.

At the village's heart is the Iso-Syöte Hotel with its panoramic view restaurant, swimming pool, saunas and bar. Both the hotel and our selected cabins offer welcoming warmth and comfort at the end of each day's adventures by husky, snowmobile, reindeer and your meeting with Father Christmas.

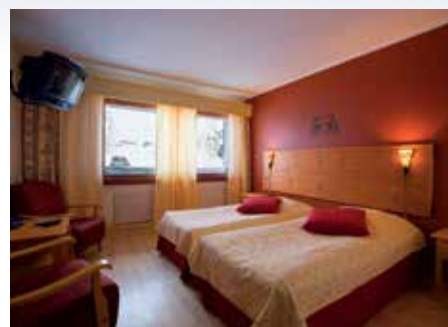
FJELL TOP COTTAGES

Built to a high standard and set alongside the hotel proper there is a collection of unusually spacious 2 storey Fjell Top Loghouse Cottages. Each has a spacious living room, fireplace, private WC & shower room, private sauna, drying cupboard and open plan kitchen equipped with coffee maker.

There are three twin bedrooms, one on the ground floor and two on the second, where there is also a second shower/WC. A safety gate is positioned at the top and bottom of the stairs.

ACCOMMODATION

- ✘ Fjell Cottage (3-8 persons)
Interconnecting cottages available
- ✘ Hotel Rooms (1-2 persons)





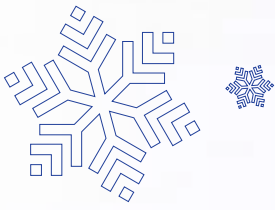
AROUND AND ABOUT

Outside the hotel is a wonderful snowy playground waiting to be discovered. Situated near the hill top summit, the slopes and surrounding ski tracks allow for hours of endless exploration with the added benefit of knowing that the warmth of the hotel is only a short cut away.

Try your hand at snow shoe walking or simply frolic in the snow with a toboggan and the endless energy needed to drag yourself back up the hill before whizzing back down again.

If the snow is too much for you then there is always the opportunity to take a sauna and dip in the refreshing swimming pool. Alternatively why not relax in the bar area with a hot drink or something stronger before settling down for the night.





Iso Syöte

Fjell Fun with Father Christmas



Day 1

Iso-Syöte

Leave from London Heathrow on a scheduled flight to Oulu (via Helsinki) located on the edge of the Arctic Circle. On arrival travel by private coach to Iso-Syöte, a snow-clad fjell on the edge of the Syöte National Park.

Head straight for your cottage which has been specially decorated for your arrival (we have also arranged for a small welcome pack of tea, coffee, hot chocolate, sugar and milk for your use). You will also be provided with thermal clothing. A buffet supper will be served in the hotel restaurant - remember to keep an eye out for the enchanting northern lights through the windows.

Day 2

Father Christmas & his Reindeer

After breakfast, your guide will give you instruction and a safety briefing on how to drive a snowmobile. Adults will drive in pairs, taking it in turns to steer through the surrounding landscape. The children are wrapped up beneath reindeer skin rugs and pulled on a special sleigh behind the Lapp guide.

Wind down the fjell across frozen mires and lakes to a clearing in the forest where games have been set up for you to have fun in the snow, in the midst of the surrounding wilderness. There is the simple art of kick sledding and snow shoeing to master, as well as mini-snowmobile rides for the children - you could possibly also try your hand at ice-fishing.



Rudolf and his reindeer friends will also be waiting to be introduced to you and you will have the opportunity to take a relaxing ride on one of Santa's sledges.

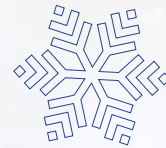
A welcoming hearty lunch will be served in the Kota, with its roaring log fire to keep you snug and warm out of the cold.

During this time each family will be invited to make a secret pilgrimage to a cabin - barely visible in the woods. A knock on the door reveals Santa's secret hideaway, as well as the man himself. The rest is hush-hush until you meet him, but it is safe to say it will be a magical encounter. Families may be split to allow time for tobogganing before and after the visit to Father Christmas. Return to Iso-Syöte by snowmobile in time for cookie decorating and baking. If there's time, you can take a sauna or splash in the hotel pool before a traditional buffet supper in the restaurant.

Day 3

Huskies and a Shaman's Magic

Today you are heading off by snowscooter to the husky farm. On arrival meet and make friends with a pack of excitedly barking huskies. After the customary cuddling, mush your way along a trail marked out on a pure white blanket of snow, with only the sound of the sleigh's runners to break the silence of the winter air.



Out of nowhere you will catch the beat of a drum breaking through the frosty silence. This announces the arrival of the Shaman who formally greets you with a demonstration of his centuries old mystical powers, the details of which are a carefully coveted secret.

Enjoy lunch at the pirtti of the husky farm before heading back to the hotel by snowscooter. Help the children to find a Christmas tree outside to decorate, or take a dip in the pool. Dinner will be a traditional festive buffet served privately for the group, where you will be joined by a very special visitor - Santa coming to wish you a safe journey!

Day 4

Bring back the memories!

There may be time for a quick toboggan before check-out and transferring to Oulu airport in time for your scheduled flights back to the UK.





DEPARTURE DATES

14th - 17th December 2018

Adult: **£1785** per person
Child: **£1475** (aged 3-11)

17th - 20th December 2018

Adult: **£1785** per person
Child: **£1475** (aged 3-11)

20th - 23rd December 2018

Adult: **£1975** per person
Child: **£1595** (aged 3-11)

Prices are 'from' and are subject to availability.





Clothing Guide

It may seem obvious, but packing the right clothing is essential to ensure you have a comfortable and enjoyable stay on your Nordic Adventure. Follow our simple guide of what to wear and you'll be fine whatever the weather has in store!



OUTDOOR CLOTHING

We will provide outer thermal protective clothing for the duration of your stay. Dressing correctly for the extreme cold is very important. "There is no such thing as bad weather, only bad clothing". It's much better to be too warm, than too cold, as you are always able to take layers off. Avoid Cotton on all layers.

THE LAYERING PRINCIPLE

Although we have used four layers to illustrate how to dress for the cold, it is perfectly acceptable, and advisable, to "double up" on the middle layers to ensure that you and your children stay warm during the outdoor activities. Clothing can be removed if you are too hot but it is very difficult to warm up once you are cold. This is especially true for children.

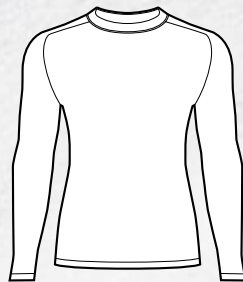
BOOTS AND SOCKS

Your boots should be up to a couple of sizes larger than your normal shoe size. This allows you to wear additional woollen socks and create a layer of air which works as insulation against the cold. Socks should be loose fitting and preferably woollen. Do not wear cotton.



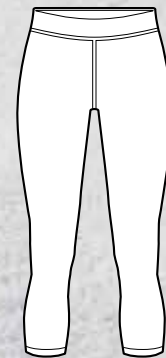
INNER/BASE LAYER

These layers will regulate your body temperature and keep you warm when you are still. They will also allow your body to breathe when you get warm or perspire. These layers should not be too thick and should be fairly tight fitting. The fabric in these layers must draw the moisture away from your body and pass it to the next layer. Pure cotton should be avoided since it cools down when wet. Zips should also be avoided. **Example:** Vests, long sleeved thermal underwear, long johns, footless tights etc. Merino wool is a good choice for this layer.



LONG SLEEVE THERMAL UNDERWEAR
SYNTHETIC OR WOOLLEN

LONG LEG THERMAL UNDERWEAR
SYNTHETIC OR WOOLLEN

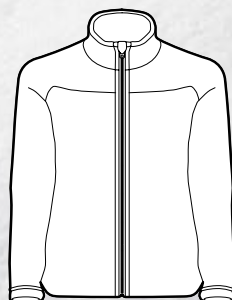


SOCKS
PREFERABLY WOOLLEN



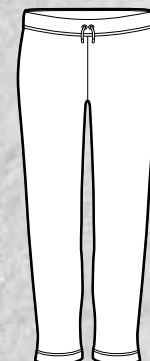
MIDDLE LAYER

The middle layers should strengthen and regulate the warmth insulation, isolate air and hold the humidity that comes from the body. **Example:** Roll necks, woollen sweaters, fleeces or thermal sweaters or jogging bottoms. Again avoid cotton.



JUMPER OR FLEECE TOP
SYNTHETIC OR WOOLLEN

TROUSERS
SYNTHETIC OR WOOLLEN



SOCKS
PREFERABLY WOOLLEN





*** AN IMPORTANT NOTE ***

RE EXCURSIONS, SNOWMOBILES & AGE RESTRICTIONS

In order to keep you and your family safe, there may be age restrictions and other regulations in place for excursions and activities which form part of your holiday. It is very cold in Lapland so it is not advisable to take babies and small children under 4 on our excursions. Also there may be restrictions in place which mean that, for example, children aged 15 and under need to ride in sleds with guides for husky and snowmobile excursions, rather than with their own family members. Please note that the application of these and any other restrictions is at the discretion of the guide, and their decision is final. To drive a snowmobile you must usually be aged over 18 and in possession of a full driving licence. This must be presented on request. There is a zero tolerance approach to drink driving. You are often asked to sign a damage waiver form and excess is payable for damage, irrespective of severity. Safety helmets must be worn at all times. It is your responsibility to ensure that your travel insurance covers you for driving a snowmobile.

OUTER LAYER

Your personal outer layer should shield the inner ones against wind whilst enabling you to retain good mobility (particularly important for children). Example: Wind resistant Goretex style top and ski pants or similar. Soft shell outers with fleece inside are good choices (Thinner ski jackets can also be worn under the main thermal layer depending upon how cold it is).



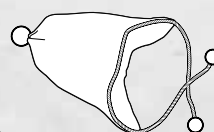
WINTER JACKET
WATER & WIND
PROOF



TROUSERS
WATER & WIND
PROOF



HAT
OR SIMILAR WARM
HEADWEAR



GLOVES
MITTENS OR GLOVES

FOOTWEAR
WINTER SHOES OR BOOTS



**REINFORCED THERMAL
OUTER LAYER**

An 'all in one' Arctic suit (or salopettes and jacket) is provided for the duration of your stay, as are waterproof boots. By itself this garment is not warm, but coupled with your own layered clothing this provides a top layer of insulation and waterproofing to ensure that you keep warm during your stay.



OUR DETAILS

Nordic Experience is a trading name of Colchester Travel Ltd., a company registered in England and Wales (Company Registration Number: 02496140) whose registered office is at 39 Crouch Street, Colchester, CO3 3EN. Website: www.nordicexperience.co.uk.

YOUR HOLIDAY BOOKING

When you make a booking you must complete a Booking Form and send it to us. A contract will exist as soon as we issue our confirmation invoice. This booking is made on the terms of these booking conditions. Our contract is with the person whose name appears as the 'Lead Name' on the Booking Form, who must accept the terms of these booking conditions on behalf of his/ her party.

We will issue our confirmation invoice after you have made a booking and paid your deposit or full payment (as applicable). At this point we will reserve your travel arrangements according to these Booking Conditions. Any acknowledgement or correspondence we send you before we send your Confirmation Invoice, is simply an indication that we are dealing with your request.

When you receive your Confirmation Invoice it is very important that you check it as well as any other documents which we send. The Confirmation Invoice lists all the arrangements we have made on your behalf, so you need to contact us immediately if any of the information on it is incorrect or incomplete. Make sure you check all dates and names very carefully. You must inform us of any changes within 10 days of our sending out information, or within 5 days of sending out flight tickets.

Unfortunately, we cannot accept responsibility if we are not informed of any inaccuracies within this time scale. We will, of course, do our best to rectify any inaccuracies which are brought to our attention after this time, but you will be responsible for any costs involved in doing so, unless we made the mistake and there is also a good reason why you were not able to contact us within the time limits.

Please note that if you make your booking through a travel agent all communications between you and Nordic Experience must be through that travel agent.

PAYING FOR YOUR HOLIDAY FLEXIBLE PRICING

All holidays and offers advertised in our brochures and on our website are subject to availability. We operate a flexible pricing policy and we reserve the right to change the price of any of the holidays shown in any of our brochures or on our website. You will be advised of the cost of your holiday before the Confirmation Invoice is issued and the booking is confirmed. Once your Confirmation Invoice has been issued then the price may only be changed in the case of manifest error, or in accordance with these Booking Conditions. Please note the information below in the paragraph headed 'Changes to the Price'.

DEPOSITS

When you make your booking you must pay a minimum deposit of £150 per person. A higher deposit may be requested to cover any additional cost of your airline ticket if it is issued at the time of reservation or to cover any other elements of your holiday which must be paid in advance. We will advise you of the amount of deposit required at the time of booking.

If you are due to travel within 10 weeks of your booking, then full payment will be due at the time of booking. In any event the balance of the total price of your travel arrangements must be paid at least 10 weeks before your departure date. For some holidays, such as our Father Christmas group departures, full payment may be due earlier. You will be informed of this at the time of booking. Your booking will not be confirmed until we receive your deposit. If your balance is not paid on time then we shall cancel your travel arrangements and retain the deposit.

You can pay for your holiday by debit or credit card or bank transfer. We accept Visa cards and MasterCard. It is possible that we may need to charge a fee for the use of corporate cards or if you wish to use a card which is registered overseas. Travel Agents should pay by bank transfer or as otherwise agreed.

IF YOU CANCEL YOUR HOLIDAY

You or any member of your party may cancel your travel arrangements at any time. If you wish to cancel all or part of your booking, whoever made the booking (you or your travel agent) must inform us by writing to our office and returning any air tickets which have been issued. We cannot issue any refund until we have received them. Since we incur costs in cancelling your travel arrangement, you will have to pay cancellation charges as follows (see also the exception below):

Period before departure in which you notify us

More than 71 days
70-42 days
Within 42 days

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

You can cancel your booking without paying cancellation charges if the performance of your package, or the carriage of passengers to your destination, is significantly affected by unavoidable or extraordinary circumstances. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. We will observe advice provided by the UK Foreign & Commonwealth Office.

IF YOU CHANGE YOUR BOOKING

If, after our confirmation invoice has been issued, you want to change your travel arrangements in any way (including changes to extras such as tours, car hire etc.), whoever made the booking (you or your travel agent) must inform us in writing as soon as possible. We will try our utmost to make these changes, but this may not always be possible. You will be asked to pay an administration charge of up to £50 and any further charges we incur in making this alteration. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Please note that certain travel arrangements cannot be changed after a reservation has been made and any alteration may incur a cancellation charge of up to 100% of that part of the arrangements. This may apply to flights, which usually cannot be amended but may need to be cancelled and rebooked.

You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving us notice in writing at least 7 days before departure. Both you and the new traveller are responsible for paying all costs we incur in making the transfer. Where we are able to make a change, we will charge for any additional services, facilities, or other items changed, at the price which applies at the time the change is made, and for any further costs which we incur.

Please note that any booking discount you may have received at the time your original booking was made may be altered or reduced when changes are made. If the number of people in your party changes you may have to pay extra charges for accommodation, and may also lose any free or reduced places, including for children.

If you make any change to your departure date, airport, transport, destination, accommodation, or length of travel it has to apply to all members of your booking. It is not usually possible to make name changes to flights without incurring airline cancellation charges.

IF WE CANCEL YOUR BOOKING

We reserve the right to cancel your booking. We will not cancel less than 10 weeks before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance or because the minimum number required for the package to go ahead hasn't been reached. Unavoidable and extraordinary circumstances means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. The minimum number required will be provided to you with the holiday description, along with the time limit for us to tell you if the package has to be cancelled.

If your holiday is cancelled you can either have a refund of all monies paid or accept an alternative holiday of comparable standard from us if we offer one (we will refund any price difference if the alternative is of lower value).

In the event a refund is paid to you, we will: Pay compensation as detailed below except where the cancellation is due to unavoidable and extraordinary circumstances (see definition above).

Period before departure in which we would notify you

More than 71 days
70-31 days
Within 30 days

Cancellation Charge

Deposit only
50% of holiday cost
100% of holiday cost

Compensation per person

Nil
£20
£30

This does not exclude you from claiming more if you are entitled to do so. You will not be due any compensation if we cancel your holiday as a result of your failure to pay your deposit or the balance or any other sum which is due.

IF WE CHANGE YOUR BOOKING CHANGES TO THE PRICE

We can change your holiday price after you've booked, only in certain circumstances:

Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports, or exchange rates mean that the price of your travel arrangements may change after you have booked. This can happen even after we have issued your Confirmation Invoice. However, there will no change within 20 days of your departure.

We will absorb, and you will not be charged for, any increase equivalent to 2% of the price of your travel arrangements, which excludes any amendment charges. You will be charged for the amount over and above that, plus an administration charge of £10 per person together with an amount to cover agents' commission. If this results in an increase equivalent to more than 8% of the price of your travel arrangements, you will have the option of accepting a change to another holiday if we are able to offer one (we will refund any price difference if the alternative is of a lower value) or cancelling and receiving a full refund of all monies paid, except for any amendment charges. Should you decide to cancel you must do so within the time period shown on your final invoice.

Should the price of your holiday go down due to the cost changes mentioned above, then any refund due will be paid to you. We will deduct from this refund our administrative expenses incurred. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

CHANGES OTHER THAN THE PRICE

It is a term of your booking that we are able to make changes to any aspect of your booking. If the change is insignificant, we will ensure that you are notified about it. Examples of insignificant changes include alteration of your outward/ return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers.

If we are constrained by circumstances beyond our control to alter significantly any of the main characteristics of the travel services that make up your package you will have the rights set out below.

We will contact you or your travel agent as soon as reasonably possible and you will have the choice of accepting the change or having a refund of all monies paid. You can also accept an alternative holiday, where we offer one (we will refund any price difference if the alternative is of a lower value). We will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to us within the timescale give your booking may be cancelled.

IF YOU CHOOSE TO ACCEPT A REFUND

We will pay compensation as detailed below except where the significant change is due to unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

Period before departure in which we would notify you

More than 71 days
70-31 days
Within 30 days

Compensation per person

Nil
£20
£30

OUR LIABILITY TO YOU

You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. If any of the travel services included in your package are not performed in accordance with the contract, or are improperly performed, by us or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. Our liability will also be limited in accordance with and/ or in an identical manner to the contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking and any relevant international convention, for example the Montreal Convention in respect of travel by air, the



Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all the benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

You can ask for copies of the travel service contractual terms, or the international conventions, from Nordic Experience. Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines. However, reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. Your right to a refund and/or compensation from us is set out in these booking conditions. If any payments to you are due from us, any payment made to you by the airline or any other service provider will be deducted.

If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstance, we will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your holiday. If the airline is an EU carrier or the delay is at an EU airport then any such assistance should be covered by the carrier under the regulation EU261.

NB this entire clause does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

PROTECTING YOUR MONEY

We provide full financial protection for our package holidays. For flight-based holidays this is through our Air Travel Organiser's Licence number 6558 issued by the CAA of 45-59 Kingsway London WC2B 6TE www.caa.co.uk. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you).

You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

ABTA

We are a Member of ABTA, membership number W879X. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of notifying us of your complaint; it will not determine how your complaint should be resolved.

COMPLAINTS

If you have a complaint about any of the services included in your holiday, you must inform the relevant supplier (eg your hotelier or your excursion provider) without undue delay, who will endeavour to put things right. Please keep an account of when and to whom this has been reported. If you fail to follow the requirement to report your complaint in resort we will have been deprived of the opportunity

to investigate and rectify it and this may affect your rights under this booking. If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to our Customer Services Department at Nordic Experience, 39 Crouch Street, Colchester CO3 3EN, giving your booking reference and all other relevant information. Please keep your letter concise and to the point. Please also see the clause above about ABTA.

ADDITIONAL ASSISTANCE

If you're in difficulty whilst on holiday and ask us to help we will provide appropriate assistance, in particular by providing information on health services, local authorities and consular assistance; and helping you to find alternative arrangements and any necessary phone calls/ emails. You must pay any costs we incur, if the difficulty is your fault.

PASSPORT, VISA AND IMMIGRATION REQUIREMENTS

Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.

EXCURSIONS

Excursions or other tours that you may choose to book or pay for whilst you are on holiday are not part of your package holiday provided by us.

TRAVEL AGENTS

All monies you pay to the travel agent are held by him or her on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to us for so long as we do not fail. If we fail, any money held at that time by the agent, or subsequently accepted from you by him or her, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

LAW AND JURISDICTION

This booking is governed by English Law, and the jurisdiction of the English Courts. You may, however, choose the law and jurisdiction of Scotland or Northern Ireland if you live there and wish to do so.

HEALTH PRECAUTIONS

You should check what vaccinations and other health precautions are required or are advisable for your chosen destination and journey with your doctor in good time before departure.

Airline regulations state that women 28 weeks or more into pregnancy at the time of return travel must have written confirmation from a doctor that they are fit to travel when checking in for their outward flight. Normally, permission to travel is refused after 32 weeks. We can only accept your booking upon the clear understanding that we cannot be liable if any airline refuses to accept you or any member of your party as a passenger for this reason.

You must provide us with full details of any existing medical problem or disability that may affect your travel arrangements (including, in particular, any accommodation requirements) at the time of booking. If in our reasonable opinion, your chosen travel arrangements are not suitable for your medical problem or disability or you are not travelling with someone who can provide all assistance you may reasonably require, we have the right to refuse to accept the booking. If you do not give us full details of your medical problem or disability at the time of booking, we can also cancel the booking when we find out the full details if in our reasonable opinion the travel arrangements are not suitable or you are not travelling with someone who can provide all assistance reasonably required. If we cancel in this situation, cancellation charges as set out in the relevant clause must be paid by the person concerned.

INSURANCE

We consider it essential for you to have adequate travel insurance. Travel insurance is widely available and insurance providers should have a policy available for you to purchase. Please read your policy details carefully and take them away with you. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs. In particular, you should ensure that your insurance covers any activities booked as part of your holiday such as snowmobile safaris and other excursions.

If you participate in sports and activities whilst travelling that have been organised and arranged independently of us, it should be understood that participation is at the individual's own risk and it is your responsibility to obtain the relevant insurance.

BEHAVIOUR

You are responsible for the behaviour of yourself and of your party. We reserve the right in our absolute discretion to refuse to accept as a customer or terminate without

notice the holiday arrangements of any client whose behaviour is such that it is likely to cause distress, damage, annoyance or danger to any third party in the reasonable opinion of an airline pilot, accommodation supplier or other person in a position of responsibility. We will have no further responsibility towards such person(s) including any return travel arrangements. No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination. If your unacceptable behaviour means you are not allowed to board your outward flight we will treat your booking as cancelled from that moment and you will have to pay full cancellation charges as set out in the relevant clause above.

In respect of any flights that form part of your travel arrangements the airline captain has authority over the aircraft and passengers at all times when they are boarding or on board. He/she may prevent you or any member of your party from travelling if you or such member are considered unfit to do so, or if you or such member pose a danger to the aircraft or passengers. In such circumstances we shall seek compensation from you for any losses caused by your behaviour or by the behaviour of any member of your party (e.g. the cost of diverting an aircraft).

Disruption on board an aircraft is a criminal offence, and you may be prosecuted. If you are refused carriage because of your disruptive behaviour, or that you are under the influence of alcohol or drugs, your airline may pass on your details and the date of the refusal of carriage to other airlines for their information. This in turn may make it difficult for you or others in your party to book other airline tickets.

PRIVACY & USE OF YOUR DATA

At Colchester Travel Ltd, we are committed to protecting and respecting your privacy and maintaining the trust and confidence of our clients. This privacy policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. We will never sell, rent or trade information provided to us, by you, with other companies and businesses for marketing purposes. You can view our full privacy statement at <https://www.nordicexperience.co.uk/privacy-policy>. By becoming a customer you consent to receive from us our marketing communications and details of special offers or products which we may think may be of interest to you, unless you expressly ask not to be contacted in this way when you make your booking with us.

Your information will be held for our internal use to allow us to improve the services and products we offer, your customer experience, and to enable us to comply with our contractual obligations. If you telephone us, calls may be recorded for training and quality purposes. We will only share your personal information with our authorised travel service providers, and only as necessary in order to complete a transaction that you have specifically requested.

Your details may be provided to security or credit checking companies, public authorities such as customs/immigration if necessary, or to others as required by law. We may also pass your details to any successor to our business (or any relevant part of it). Information you provide may also be used for statistical purposes. For further details please refer to the section 'Website Cookies' and 'Google Analytics'. If you have opted in to our mailing list, we will use the information provided by you to occasionally email you information deemed relevant to you on the services we offer, news, updates and competitions – consent.

For the purpose of the Data Protection Act 1998 the data controller is Colchester Travel Ltd, 39 Crouch Street, Colchester, CO3 3EN. If you do not want your details used for marketing purposes please advise us at this address or telephone us on 01206 708888 or email us using the contact details on our website. You can unsubscribe at any time by clicking on an unsubscribe link on any of our marketing emails.

HOW WE PROTECT YOUR INFORMATION

The data we collect from you will be stored within the UK. By submitting your personal data you agree to the storing and processing of this data. We will take all reasonable steps to ensure that your data is treated securely and in accordance with our privacy policy.

We may send your details outside the European Economic Area (EEA), e.g. if your holiday is outside the EEA and the hotel needs to be advised of your details. Due to the global nature of the infrastructure of the internet please be aware that controls on data protection outside the EEA may not be as strict as in the UK.

FOREIGN AND COMMONWEALTH OFFICE TRAVEL ADVICE

For the latest government advice regarding travel abroad please visit www.gov.uk/foreign-travel-advice

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NORDIC EXPERIENCE

Discover more - request a copy of our Winter brochure showcasing the full range of Scandinavian winter holidays that Nordic Experience has to offer.



Visit us online at: www.nordicexperience.co.uk

Telephone: 01206 708888

Email: reservations@nordicexperience.co.uk

39 CROUCH STREET COLCHESTER ESSEX CO3 3EN

Nordic Experience is part of the Colchester Travel Group.

